

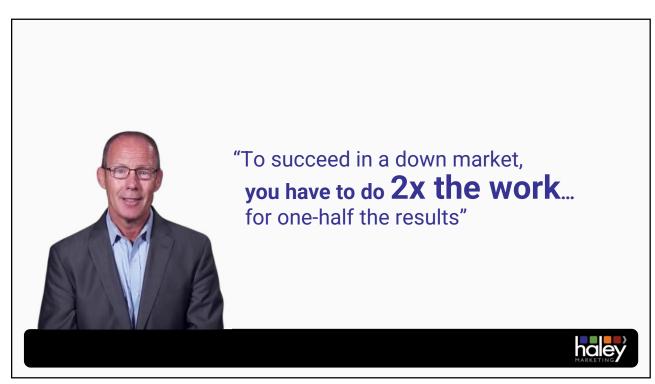




# I grew up in a family-run staffing company.

"You want to make more sales, make more calls!"







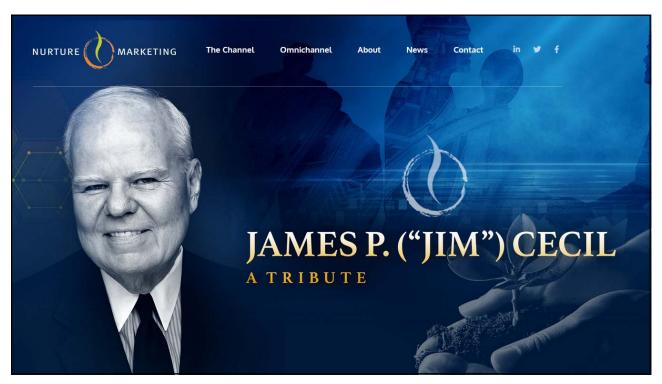


My goal for today...

To show you that there IS an alternative to "make more calls."







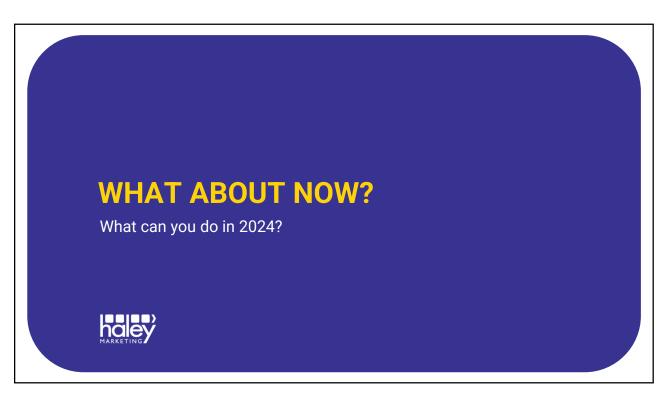


### My epiphany (AKA, lessons from Jim)

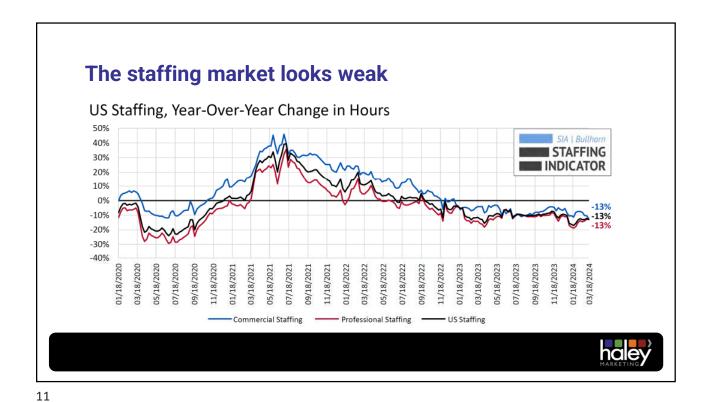
- · Paint the bullseye on the target.
- Be a trusted "spear removal surgeon."
- · Make deposits before asking for a withdrawal.
- It takes 6 touches to get someone's attention...
   9 touches to become top-of-mind...

AND 90% OF SALESPEOPLE GIVE UP IN LESS THAN 4!









So, how do you increase sales in a market like this?

3 Secrets to Success.



### Secrets to SUCCESS in 2024?

- 1. Better strategy
- 2. Better process
- 3. Better marketing







# BETTER STRATEGY: FOCUS

- Target your IDEAL client(s).
- Match your MESSAGE to the AUDIENCE.
- Tell a better STORY.





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# AIDA: the key to sales (and marketing) A —— AWARENESS —— INTEREST —— DESIRE —— ACTION





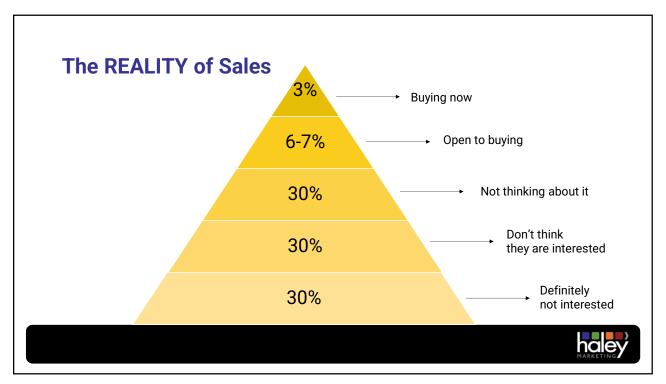
This is too good to be true...but it is true!









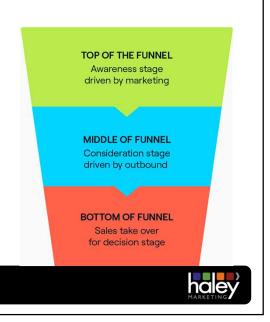




# BUILD A SALES FUNNEL

### What is a Sales Funnel?

- · A funnel outlines your customer's journey.
- · Starts with identifying a problem
- · Use that problem to get attention (and interest)
- Then move to solutions (Why staffing? Why you?)
- Close the deal! (prove your value)



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### **Creating your sales funnel**

### **TOP OF THE FUNNEL (MARKETING)**

- · IDM campaigns/ABM campaigns
- · Digital marketing system

### TOP OF FUNNEL CONTENT

- · Salary guide
- Best practices or how-to guides
- Market data reports
- Checklists
- Generic case studies (how to solve business problems with staffing)
- Blogs that address very specific buyer pain point
- Webinars on HR best practices







### **Creating Your Sales Funnel**

### MIDDLE OF THE FUNNEL (MORE MARKETING)

- Drip campaigns (nurturing)
- Blogs, email & print publications, podcasts, webinars (staffing/hiring focused)

### MIDDLE-OF-FUNNEL CONTENT

- Role-specific content
- Staffing User's Manual
- · Buyers guide to staffing
- How to get the best results (and lowest price) from your staffing vendors
- Case studies that illustrate specific staffing use cases



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### **Content for each stage**

### **BOTTOM OF THE FUNNEL (SALES SUPPORT)**

- Help your sales team to close more prospects
- Social proof
- Purchase incentives

### **BOTTOM-OF-FUNNEL CONTENT**

- Case studies from similar companies
- Video intro to the recruiting team
- Proposal template/RFP response template
- Comparison of local staffing vendors (services, reviews, team expertise)
- · Sample onboarding program
- FAQs
- Skill marketing
- Landing pages about specific services, and specialized expertise









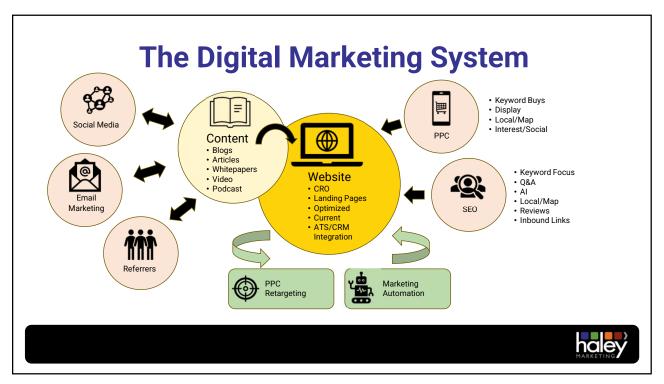


### **Better MARKETING**

- Collateral
- Website upgrades (content, CTAs, CRO)
- Nurturing campaigns
- · Retargeting ads
- Lead Tracking
- Video email
- Asynchronous selling











# They made a commitment...even in a down market

- · Developed the right story.
- Integrated marketing into their sales process (IDM).
- Got aggressive with digital marketing (blogging, SEO, PPC, reputation management).
- Made a conscious decision to win the local market.





# Was it an INSTANT roaring success?

no.



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# Was it an INSTANT roaring success?

Revenue fell initially.

But this company kept its foot on the gas pedal.





# And then what happened?

About six months later...

The decline stopped...



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# And then what happened?

About six months later...

The decline stopped...

6 months ahead of the rest of the staffing industry.





# And then what happened?

And this company grew... at 2x the rate of growth of the staffing industry!



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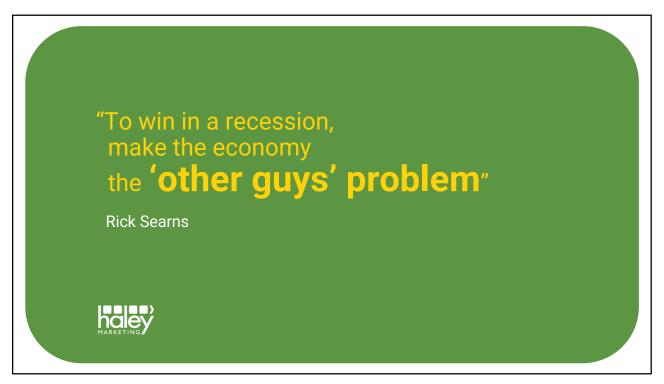
# And then what happened?

And that accelerated pace of growth continued... in the next year...and the next year...and a third year!













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